

BOOKING TERMS & CONDITIONS

1. Definitions

In these Booking Terms and Conditions,

“Company” means EE Villa Renting, a company incorporated in Greece with company number AØM EL 177089787, AOY KERKYRAS which holds the EOT Tourist Licence 1240764.

“Client” means the person in whose name the booking is made and shall include the person or persons on whose behalf the same is made.

“Deposit” is an amount in Euro equal to 25% of the booking fee, as advised by the Company.

“Force Majeure” means any event outside the Company’s control which prevents the prompt performance of its obligations, including war or threat of war, riot, civil strife, industrial disputes, terrorist activity, natural disaster, fire, epidemic, outbreaks of illness or adverse weather conditions.

“Full Balance” is an amount in Euro equal to the remainder of the booking fee, as advised by the Company.

The singular shall include the plural and vice versa and the masculine shall include the feminine where the context requires.

2. Booking & Deposit

- 1) To secure your booking you must return the booking form and pay either (i) the Deposit, or (ii) the full booking fee, where the start date of the booking is within 9 weeks.
- 2) When you make a booking you are confirming that you understand and have accepted these Terms and Conditions.
- 3) The Deposit is only refundable in accordance with the Booking Terms and Conditions clauses 3 and 4.
- 4) The Company has the right to refuse to accept any bookings at the Company’s discretion, refunding any deposit received, without specifying a reason.

3. Terms of Payment

- 1) The Full Balance of any booking is to be paid by the due date shown on the initial confirmation/invoice, which is either 9 weeks prior to the start date of the booking, or by return within this period.
- 2) We may advertise prices for Yialiskari House in GBP, however, all payments are to be made in EUR by bank transfer to the account specified at the time of booking
- 3) A contract will have been entered into once we accept your payment. A confirmation notice will be issued by us.

4. Cancellation by the Company

- 1) The Company has the right to cancel in the following circumstances:
 - a. At the due date, if the Client has failed to pay the Full Balance, in which case cancellation charges as per Booking Condition 4 may apply.
 - b. At any time, in the Company's discretion, in which case the Company shall refund all monies paid by the Client in accordance with the Terms of Payment.
 - c. At any time, owing to Force Majeure, in which case the Company will make reasonable efforts to find a solution with the Client to postpone the booking/carry forward the deposit. The Company is not required to refund monies for accommodation only bookings, if alternative arrangements are not possible the Client should claim these under their travel insurance policy.

5. Cancellation by the Client

- 1) All cancellations by the Client must be in writing from the person who made the booking, by email to the contact details specified at the time of booking.
- 2) Cancellation applies only from the date of receipt by the Company of the cancellation notice.
- 3) If the cancellation notice is received 64 days or more before the start date of the booking, only the Deposit is forfeit. Thereafter, the following percentage of the total booking fee will be payable as a cancellation charge by the Client:
 - Between 63 - 43 days before the start date 50%
 - Between 42 - 28 days before the start date 75%

- Between 27 and the start date or later 100%

The above cancellation charges represent a reasonable estimate by the Company of the likely losses resulting from your cancellation.

Cancellation charges also apply to partial cancellations, e.g. where a two week booking is amended to one week. In this case, cancellation charges would apply to the cancelled week.

- 4) Cancellation charges must be paid within 7 business days of the charge arising.

Please note, that it is your responsibility to ensure that you have adequate insurance cover in place for your holiday. Any charges arising under these Terms and Conditions are payable, irrespective of what you may or may not be able to recover under your policy

6. Alterations by the Client

If you wish to make a change to your booking, the person who made the booking must inform us as soon as possible. We will do our best to try to accommodate you, but cannot guarantee that a change in dates will be possible, in which case cancellation charges may apply.

7. Additional Guests

Yialiskari House comfortably sleeps eight guests in two double rooms and two twin room. An additional two (2) guests can be accommodated in a lower ground floor bedroom upon request. The additional weekly charge payable for the extra room is:

€ 750 - Peak Season , € 635 - High Season, € 350 - Mid Season, € 280 - Shoulder Season, € 235 - Low Season

8. Liability of the Company

The Company shall not be liable for any noise, nuisance, disturbance or building work arising outside the accommodation supplied by the Company and caused by third parties beyond the control of the Company.

9. Liability of the Client

The Client accepts full responsibility for any damage or loss cause to the villa or equipment during their stay. The Client should inform the Villa Manager of any such damages or loss at the earliest opportunity. Where the damage is not identified until after the departure, we will inform you of the extent of the damage or loss incurred by email within 48 hrs. Full payment for these must be made directly to the Company.

10. Photographs

The photographs are intended to give an overall impression rather than specific details, and there may be changes to the interior and/or furnishings. The Company shall not be liable for any items of furniture or other items that appear in the photographs which may have been changed or removed from the house or any aspect of the exterior and environment of the house which may have changed since photographs were last taken.